

# UPCOMING WORKSHOPS



**Akwesasne Area Management Board**  
PO Box 965  
Cornwall, ON K6H 5V1  
613-575-2626



**MCA Dept. Of Economic Development**  
PO Box 579  
Cornwall, ON K6H 5T3  
613-936-1548



**SRMT Economic Development Dept./TVR**  
412 State Rt. 37  
Akwesasne, NY 13655  
518-358-2272



**Akwesasne Employment Resource Center**  
611 State Rt. 37  
Akwesasne, NY 13655  
518-358-3047



**Akwesasne Mohawk Board of Education**  
169 International Road  
Akwesasne, Ontario K6H 5R7  
613-933-0409



**MCA Community Support Program**  
PO Box 579  
Cornwall, ON K6H 5T3  
613-936-1548

**NCCOC Safety Training: Safety Trainings** are hosted by the North Country Chamber of Commerce (7061 ST RT 9, Plattsburgh). Sponsorships are available for registered members of the Saint Regis Mohawk Tribe and employees of businesses owned by Tribal members. To be considered for sponsorship, requests **MUST** be made no later than 3 days in advance of date of training. To sign up for sponsorships through the SRMT OED please call (518) 358-2835 or [economic.developmet@srmt-nsn.gov](mailto:economic.developmet@srmt-nsn.gov)

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**Canada**

**Potsdam Public Computer Center Classes:** All classes take place at the Potsdam Public Library at 2 Park Street, Potsdam, NY. You **MUST** pre-register to attend. To register, or for a description of the workshop, please contact the Saint Regis Mohawk Tribe Office of Economic Development at (518) 358-2835 or email [economic.development@srmt-nsn.gov](mailto:economic.development@srmt-nsn.gov).

- ◆ **QuickBooks Basics - May 30, 31 & June 1 From 5:30pm to 7:55pm**
- ◆ **Storing & Sharing Photos Online - Monday, June 5 from 1:30 pm to 3:30pm**
- ◆ **Introduction to Computers - Wednesday, June 7, 2017 from 1:30pm to 3:30pm**

**SCORE Live Webinars:** SCORE is a non-profit association dedicated to helping small businesses get off the ground, grow and achieve their goals through education and mentorship. Join SCORE for live, free small business webinars. Learn about the latest business strategies, and get answers to your questions from expert speakers. To register please contact OED at (518) 358-2835 or email [economic.development@srmt-nsn.gov](mailto:economic.development@srmt-nsn.gov).

- ◆ **Can Your Business Keep Up With Today's Customers? - Tuesday, May 30, 2017 from 1:00pm to 2:00pm**
- ◆ **SEO in 2017: Facts, Fiction and Fundamentals, Thursday, June 1, 2017 from 1:00pm to 2:00pm**

**Small Business Bootcamp: Start to Finish Business Planning:** Hosted by Adirondack Economic Development Corp. and St. Lawrence Chamber of Commerce. All sessions are **FREE** and take place at the Potsdam Municipal Building, 28 Main Street, Potsdam, NY. Pre-registration 3 days prior to the each event is required. To register contact SRMT OED at (518) 358-2835 or email [economic.development@srmt-nsn.gov](mailto:economic.development@srmt-nsn.gov).

- ◆ **Show Me The Money - Tuesday, May 30, 2017 from 6:00pm to 8:00pm**

**CUSTOMER SERVICE SKILLS TRAINING** is being offered through the AAMB/Community Support Program on June 5th - 16th from 9-3 daily. If you are interested in exploring all types of customers and how you can serve them better and improve yourself in the process then this class is for **YOU**. You will learn the following: Who are customers and what they do, Establish your attitude, How to identify & address customer needs, Generating return business, In person customer service, Customer service over the phone, Provide electronic customer service, Recovering difficult customers, Understanding when to escalate, 10 things you can do to WOW customers, Communication 101, What are soft skills, Food Handlers Certificate, 1st Aid /CPR!! Please apply with AAMB, you must call and make an appointment with Ciera or Hawi, book your appointment with Jen Johnson at (613)575-2626. You must be able to meet AAMB Eligibility. **CALL TODAY!!!**